

The Close Cycle Process (overview)

Stage = Prospect

Keep Active, Archive or Delete?

Options

Suggestions

Do you plan to contact this person in the new application cycle?



Keep the Person active.

The person remains eligible to receive emails from your school.

Is this someone you may want to engage with in the future?



Archive the Person.

If they are brought in next cycle through CRS, they will be automatically 'unarchived'.

Was this a lead in whom your school has no further interest?



Delete the Person.

The person record is permanently deleted.

Stage = Applicant OR Matriculant

Step 1: Close Applications

Do Applications have a Final Status? (Admitted, Denied, Previous Deny, Withdraw during Review, Pending Matriculation, Matriculated or Application Incomplete)

YES: Proceed to **Close**

NO: Update the Final Status, then **Close**

How to Close Applications

On the Applications tab, select **Action / Close**



Result

Person Record

- Person Stage is now: **Matriculated OR Prospect.**
- Person Status is now: **Previous Admit OR Previous Applicant.**
- Application is on the 'closed' tab In Unite.

Reports

By default, people with closed applications are included in Export Reports.

Stage = Applicant OR Matriculant

Step 2-a: Partial Delete (*optional*)

Do you want to delete parts of the Application?

YES: Select Components to Delete

NO: Proceed to Archive (Step 3)

How to Delete

On the Applications / Closed Year tab, search for applications to modify. Select **Action/Delete**.



Result

Application

The selected data is **permanently** deleted.

Select data for deletion:
Financial Aid, Notes,
Recommendations,
Scholarships, Documents
(CAS, Eapp, School),
Review Data, UDFs

Stage = Applicant OR Matriculant

Step 2-b: Partial Delete (*optional*)

Do you want to delete parts of the Person Record?

YES: Select Components to Delete

NO: Proceed to Archive (Step 3)

How to Delete

On the People tab,
search for records to
modify. Select
Action/Delete.



Result

Person Record

The selected data is **permanently**
deleted.

Select data for deletion:
Ethnicity, SSN, Notes,
Special Interests,
Documents, User
Defined Fields

Stage = Applicant OR Matriculant

Step 3: Archive Records

Are all Applications Closed?

YES: Proceed to **Archive**.

NO: See Step 1

TIP: If a Person's status is 'Deferred', LSAC recommends keeping their record active (not archived).

How to Archive

On the People tab, search for and select the records you want to archive.



Select **Action / Archive**.

Results

Person Record

- Gray shading identifies an archived record.
- The record can be 'unarchived'.
- By default, archived records do not appear in searches. You can use the 'include Archives' checkbox.

Reports

- Export reports: Add the 'Person Archived Flag' to a condition to obtain archived records.



Stage = Applicant OR Matriculant

Applicant Stage & Status upon Closing

Pre-closing Stage & Status	Post-closing Stage & Status
Stage: Applicant Status: Admitted	Stage: <u>Prospect</u> Status: <u>Previous Admit</u>
Stage: Applicant Status: Application Incomplete, Withdraw during Review, Denied	Stage: <u>Prospect</u> Status: <i>(same as before closing)</i>
Stage: Applicant Status: Pending Matric or Matriculated	Stage: <u>Matriculated</u> Status: <i>(same as before closing)</i>

Unarchiving

Archived records are automatically 'unarchived' when an archived person is included in a Candidate Referral Service query or has an application flow into Unite.
